



WARRANTY BOOKLET

GUJRAT PAINTS **DRY SHIELD** EXTERIOR WALL COATING



10 YEARS PERFORMANCE WARRANTY.

GUJRAT PAINTS INDUSTRIES

Quality With Honesty..

www.gujratpaints.com

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DRY SHIELD
EXTERIOR WALL COATING



**10 YEARS
PERFORMANCE WARRANTY.**

NOT A PAINT, BUT A COMPLETE WATERPROOF COATING
THE PERFECT SOLUTION

Now it is easy for all, Making a beautiful home and keeping it beautiful, especially when the quality of your exterior paint is questionable. Only the right exterior paint can keep your home looking young and beautiful, fighting Climate for years & years..

DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING is one of the best exterior coating system that gives your structures, a Waterproof protection along with unparalleled beautiful look. Address specific problems like dampness, algae, cracks and colour fading that tarnish the health and look of your exteriors, with DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING

The warranty is valid only on the customer's registration with us. To register, please call us on 1800 209 1213 and kindly do comply with the requisites.

THE WARRANTY COVER

DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING is a high performance painting system that covers 10 years durability (colour retention & film integrity) warranty and a unique 7 year waterproofing and 5 year anti-algal warranty. The first of its kind, the warranty covers product performance against not just fading, flaking and peeling but also covers blisters, splits, tears and excessive weathering of the paint film and prevents external water ingress through vertical walls. With a durability, waterproofing and anti-algal warranty, you can be assured that your home will look younger and brighter, year after year, for years to come!

WATERPROOFING WARRANTY EXCLUSION

If ICE COOL+ is not applied on the roofs/horizontal areas, the 7 years waterproofing warranty will not be offered. The 10 Years

durability warranty on colour retention and film integrity on vertical walls and the 5 year anti algal warranty on vertical walls will still be valid if DRYSHIELD Basecoat + DRYSHIELD Topcoat system is applied on the entire vertical surface in the recommended manner

DRYSHIELD Topcoat system is applied on the entire vertical surface in the recommended manner

COMMENCEMENT AND DURATION

- a. This warranty shall commence on the date of purchase as per mentioned on Invoice. In order for this warranty to be valid, the registration needs to be done within 45 days of the purchase date.
- b. If there is a break or recess period in the painting work on the same building, finalizing the commencement date shall be at the discretion of the GUJRAT PAINTS team.
- c. The company at its own discretion may appoint a person to inspect and validate the application of the DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING as per the directions specified.
- d. The warranty shall be for a period of ten (10) years on durability parameters (film integrity and colour stay) and seven (7) years on vertical waterproofing and five (5) years on the anti-algal property from the commencement date.
- e. Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

EXTENT OF WARRANTY

The warranty shall apply where :

- a. The total volume of the said system purchased exceeds 60 litres and the usage on a particular site exceeds 60 litres.
- b. Under normal use and service, the roof or vertical walls of building which is not coated by DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING should be free of water leakage or seepage
- c. The company will only provide replacement cost for paint and labour for re-application of coating, as required to set right the paint failure in the affected portion only in accordance with liability as indicated in the 'Liability' section. Throughout this warranty the words "Paint Failure" shall mean any of the following occurring, subject to the other conditions laid under this warranty:-
 - i. Film integrity, flaking and peeling of the paint DRYSHIELD ELASTOMERIC & DUST RESISTANT COATING Topcoat

- caused by one coat of paint coming off from another or the paint film coming off the substrate.
- ii. The paint film shows blistering, splits, tears or shows evidence of excessive weathering due to defective material
 - iii. Shade fading
 - iv. Growth of fungus and algae on walls surfaces* [at least spread over a minimum area of 1 sq. mtr. (10 sq. feet)]
 - v. Water ingress through exterior surfaces (only vertical walls) where DRYSHIELD COATING system is applied (water ingress through the roof or any through any other part of the structure not protected through the DRYSHIELD COATING system will not be covered by this warranty)

*Please note : FOR BASE COAT – 2 COATS + DRYSHIELD TOP COAT – 2 COATS The warranty on waterproofing (external water ingress) is only for period of seven (7) years & anti-algal/anti-fungal performance is only for a period of five (5) years from the date of purchase. Please note that this warranty is subject to the conditions mentioned herein.

FOR SILICONE WATER REPELLENT PRIMER – 1 COAT + DRYSHIELD TOP COAT – 2 COATS. The warranty on waterproofing (external water ingress) is only for period of three (3) years & anti-algal/anti-fungal performance is only for a period of five (5) years from the date of purchase. Also this covers 10 years durability (colour retention & film integrity) warranty. Please note that this warranty is subject to the conditions mentioned herein.

FOR GREENBOND PRIMER – 1 COAT + DRYSHIELD TOP COAT – 2 COATS. Covers 10 Years durability (colour retention & film integrity) warranty with Dirt PickUp Resistance.

APPLICATION

The warranty shall only be applicable where:

- a. All elements of surface preparation prior to the application and application work have been done in accordance with the instructions provided for DRYSHIELD COATING with regard to surface preparation and application as in the product information sheet.
- b. DRYSHIELD COATING has been used for vertical exterior masonry wall surfaces only.
- c. DRYSHIELD COATING Basecoat is applied at a coverage rate specified in the product information sheet i.e. 30-35 sq. ft./1/2 coats. for vertical walls.

- d. DRYSHIELD COATING Topcoat is applied at a coverage specified in the product information sheet i.e. 50-55 sq. ft./1/2 coats
- e. Cracks Up to 3 mm on the surface are filled with Good Quality Crack filling applied as per instructions in its product information sheet before application of DRYSHIELD COATING Basecoat. specified in the product information sheet i.e. 50-55 sq.ft./1/2 coats
- f. GUJRAT PAINTS ICE COOL+ is applied at a coverage rate specified in the product information sheet i.e. 30 sq.ft./1/2 coats for horizontal area (provided the surface is cementitious & in sound condition). This means that the building is enveloped using GUJRAT PAINTS ICE COOL+ on horizontal surfaces and DRYSHIELD COATING System on vertical surfaces.
- g. Water sprouts are as per standard civil practices.
- h. No vertical surface/area is left uncoated due to lack of accessibility (eg. duct area).

LIABILITY

- a. The company will be liable for the replacement cost of only paint and labour required to set right the area of paint failure only, at the time of the lodgement of claim.
- b. The labour rate will be determined by the company and it will be a reflection of the current prevailing market labour rates and the same will not be disputed by the customer, at any point of time. The labour rate may be determined on the basis of a per sq.ft. rate or on a daily wages rate. The customer will be liable for the balance costs, which are not company's obligations, as indicated above.

The company will not be liable for any indirect or consequential loss or damages to the customer. The customer's exclusive and sole remedy under this warranty shall be as mentioned here in

EXCLUSIONS

- a. The warranty will be void in the following events:
 - i. Intermittent dripping of water due to proximity of vegetation or air-conditioning units or any other sources of water leakage like plant pots.
 - ii. Water penetration due to capillary rise from the ground level, including water leakage, seeping and continuous dampness of the surface.
 - iii. Growth of algae or fungus on surfaces other than masonry walls.
 - iv. Inadequate housekeeping of terrace or roof resulting into water logging.

- v. Defects in the design of the building or roofing system, including inadequate drainage system, settlement or movement.
 - vi. Water seepage through ducts or other areas where DRYSHIELD COATING System is not applied due to inaccessibility of that area.
 - vii. Exposure of DRYSHIELD COATING System or GUJRAT PAINTS ICE COOL+ to damaging substances such as chemicals, solvents or oils.
 - viii. Building or structural expansion or additions or reductions, shifting, distortion, failure or cracking of building components.
 - ix. Puncturing of cured membrane due to sharp objects, movements of heavy articles, fixing of antenna or other structures on the terrace.
 - x. Removal, excavation or replacement of concrete or other materials in connection with the testing, repair, removal or replacement of the product.
 - xi. Leaks or damages resulting from any additional installations on or through the product or flashing after the initial installation that is not consistent with DRYSHIELD COATING Basecoat application.
 - xii. Any extension of building/civil or structural modification post painting will make the warranty void.
 - xiii. Warranty will be void in case of mechanical damage/puncturing of the paint film (whether on horizontal or vertical) including but not limited to sharp objects, plantation near the building etc.
 - xiv. Water seepage from or through the drain pipes carrying water from the upper parts of the building to the ground. These could include leakage/seepage through external or internal drain pipes on the structure
 - xv. The warranty will not be valid in case of failure of the underlying plaster or putty coat or texture paint which in turn causes a failure of the DRYSHIELD COATING film.
 - xvi. The warranty would be void in case of water leakages arising out of uncoated surfaces/structures that are directly connected to the structure painted with DRYSHIELD COATING System.
- b. The warranty will cover only the manufacturing defects of DRYSHIELD COATING Basecoat and/or DRYSHIELD COATING Tocoat and will not cover any defects arising out of factors out of control of the company, including but not limited to:
- i. Paint failures due to structural defects, moss and other

vegetative growth, excessive bird droppings/spitting, damage of paint due to ants and insects, water leakage and seepage within the building structure and continuous dampness of the surface, staining due to plant pots.

- i. Natural calamities such as earthquakes, cyclones.
- ii. Failure or defects in the structure or previous coating.
- iii. Vandalism.
- iv. Acts of God.
- v. Abuse or negligence by the Customer.
- vi. Causes other than defects in the DRYSHIELD COATING Basecoat and/or DRYSHIELD COATING Topcoat.
- vii. Improper surface preparation.
- viii. Surfaces with contaminants and not dry.
- ix. Normal wear and tear.
- x. Any act or omission on the part of the contractor/painter causing the DRYSHIELD COATING System or the application of DRYSHIELD COATING System to be defective by any means.

CLAIMS AND REPAIRS

- a. Any claim made in terms of this warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- b. The consumer shall forthwith notify the company of the claim providing full details thereof, and shall set out the basis on which it believes that the company is liable in terms of the warranty. The company reserves the right to carry out inspections of the paint DRYSHIELD COATING System's application process, in which the DRYSHIELD COATING System is alleged to have failed and to perform any tests in respect thereof, and may do so either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the DRYSHIELD COATING System.
- c. The company shall use its best endeavors to ensure that the paint required for repairs is available as soon as possible at the place where the repairs are to be carried out, but does not assume liability for delay in this respect
- d. The company, in its sole discretion shall be entitled to:
 - i. Control/monitor re-painting which is to be carried out in accordance with all its specifications and instructions; and
 - ii. Appoint a contractor and/or approve the contractor appointed by the customer

MISCELLANEOUS

- a. This warranty disclaims any liabilities, contracts, tort or otherwise

including negligence and strict liability and the company makes no warranty or merchantability or of fitness for any particular purpose whatsoever for DRYSHIELD COATING System. There are no warranties expressed or implied under law, which extend beyond the warranty set out here in.

- b. If any dispute arises between the company and the customer, in respect of the above warranty, neither shall commence any court or arbitration proceedings relating to the dispute, unless they have first complied through mediation.
- c. In case of any disputes, the same is subject to exclusive jurisdiction of the courts of Mumbai.
- d. The facts and all matters concerning any dispute will be kept confidential by both the customer and the company at all times.

WARRANTY INFORMATION

This Warranty and all its terms and conditions are agreed and accepted in full for and on behalf of the Consumer.

CUSTOMER DETAILS

Name _____

Contact _____

Site Address _____

PRODUCT DETAILS

Quantity (ltrs.) _____ Area painted (In sq.ft.) _____

DEALER DETAILS

Dealer Name _____

Address _____

Invoice No. _____ Invoice Date _____

CONTRACTOR DETAILS

Contractor Name _____

Contact _____

For any information Please Contact us at
1800 209 1213 (Toll Free) 10 am to 6 pm
Write to us at customercare@gujratpaints.com