

### **WARRANTY BOOKLET**





GUJRAT PAINTS

Quality With Honesty...

#### WARRANTY FOR EXTERIOR EMULSION

Gujrat Paints offers a 6 Years Warranty\* on **WEATHER FINISH** EXTERIOR SHEEN EMULSION to Customers where **WEATHER FINISH** EXTERIOR SHEEN EMULSION is applied as per terms and conditions stated herein.

#### **APPLICATION**

- 1 Application Process must Comprise 1 Coat Green Bond/SILICONE Exterior Primer and 2 Coats of WEATHER FINISH EXTERIOR SHEEN FMULSION
- 2 Minimum 20 *t* **WEATHERFINISH**EMULSION with Commensurate quantity of Greenbond /SILICONE Exterior Primer must be used.
- 3 GUJRAT PAINTS will provide Material and labour cost for re application of Coating to repair paint failure in the affected portion only, as per mention here in under liability section.
- 4 Meaning of Paint failure is as under:
  - a) of Film Integrity, Peeling & Flaking of the **WEATHERFINISH** Exterior Emulsion.
  - b) shade fading,
    - \*6 Years Warranty only on Paint Failure and Shade Fading.(Excluding Dark Shades)

c) Sheen level.

#### **Warranty Commencement**

- 1 Warranty will Commence from the date of Purchase Bill. You have register purchase bill on TollFree number 1800 209 1213 (With all Details)
- 3 Gujrat Paints may appoint a Technical Officer to Inspect the Process and wall fault.
- 4 The warranty period will not start afresh after settlement of claim.

#### Liability:

- 1 Company's Liability is limited to the cost of WEATHER FINISH Emulsion Purchased by the customer only along with labour cost as per appointed by company.
- 2 The liability will reduce over the warranty period according to the following scale, based on paint failure occurs.

Period	Liability
Within first 12 months of bill Date.	100% replacement cost
From month 13 to 24	80% replacement cost
From month 25 to 36	60% replacement cost
From month 37 to 48	40% replacement cost
From month 49 to 60	20% replacement cost
After month 60	0% replacement cost

#### **Exclusion**

- The Customer will be liable for the balance cost of labor and Material which are not Company's Obligations.
- 2 Customer do not have any rights to interfere in hiring painting agency. It is completely company's sole right to reject or select Customer's Painter.
- 3 Company is not responsible for any indirect 1 oss or consequential loss or damages to the customers.
  - a) The warranty will be void in the following events.
- 1 Water dripping because of vegetation or air Conditioner.
- 2 Water Penetration due to capillary action, including Seepage, or continuous Dampness.
- 3 The warranty will cover only manufacturing defects of **WEATHER FINISH** EXTERIOR SHEEN EMULSION & will not cover any defects arising out of factors which are beyond Company's Control like following:

- Paint failures due to Structural defects, Moss, Other Vegetative growth, excessive bird dropping / spitting, water leakage or seepage within the building, continuous dampness of the surface, plaster faults which holds water, etc.
- Deterioration of film integrity and shade fading due to Algal / Fungal or Microbial growth
- 3. Deterioration of film integrity and shade fading due to efflorescence or lime blooming arising growth .
- Deterioration of film integrity and shade fading due to efflorescence or lime blooming arising from the masonry wall.
- 4. Natural calamities like cyclone, earthquake.
- 5. failure or defects of Previous Coating.
- 6. Vandalism.
- 7. Acts of God.
- 8. Abuse or Negligence by Customers.
- Causes other than defects in WEATHER FINISH EXTERIOR SHEEN EMULSION
- 10. Improper Surface preparation.
- 11. Surface with Contaminant and not Dry.
- 12. Normal wear and tear.

13. Any act or emission on the part of the contractor /Painter Causing WEATHER FINISH EXTERIOR SHEEN EMULSION to be defective by any means

#### Claims & Repair

- 1 Claim if any, must be made within 30 days of Customer discovering any defect, damage or failure which give rise to claim.
- 2 Company holds complete rights to inspect the failure of **WEATHER FINISH** EXTERIOR SHEEN EMULSION w.r.t. Paint process, possible conditions of failure or any other as and how required.
- 3 Company will try its best to get paint ready for repairing as soon as possible.
- 4 The Company will have complete rights to inspect the newly repairing work, control the work and monitor the same as per requirement.

#### Miscellaneous

- 1 In case of any disputes, the same is subject to exclusive jurisdiction of Court of Mumbai
- 2 The facts and all matters concerning any dispute will be kept confidential by both the customers and company at all times.

(rease reak)
INVOICE NO. & DATE
PURCHASE QUANTITY
Green bond primer( <i>t</i> )
SILICONE PRIMER(4)
WEATHER FINISH
exterior sheen emulsion (4)
SHADE NO.
REMARK

**OLD / NEW** 

**WORK** 

(Please Teak)



# For any information Please Contact us at 1800 209 1213 (Toll Free)

10 am to 6 pm

OR

Write to us at

customercare@gujratpaints.com

## GUJRAT PAINTS INDUSTRIES

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www.gujratpaints.com