

GUJRAT PAINTS
PRISTINETM
Exterior Emulsion

WARRANTY BOOKLET



GUJRAT PAINTS

Quality With Honesty..

WARRANTY FOR EXTERIOR EMULSION

Gujrat Paints offers a 3 Years Warranty* on PRISTINE Exterior Emulsion to Customers where PRISTINE EMULSION is applied as per terms and conditions stated herein.

APPLICATION

- 1 Application Process must Comprise 1 Coat Green Bond/ SILICONE Exterior Primer and 2 Coats of PRISTINE Exterior Emulsion.
- 2 Minimum 20ℓ PRISTINE with Commensurate quantity of Green Bond/ SILICONE Exterior Primer must be used.
- 3 GUJRAT PAINTS will provide Material and labour cost for re application of Coating to repair paint failure in the affected portion only, as per mention here in under liability section.
- 4 Meaning of Paint failure is as under:
 - a) of Film Integrity, Peeling & Flaking of the PRISTINE Exterior Emulsion.
 - b) shade fading,
*3Years Warranty only on Paint Failure and Shade Fading.

Warranty Commencement

- 1 Warranty will Commence from the date of Purchase Bill.
2. You have register purchase bill on Toll Free number 18002091213(With all Details)
- 3 Gujrat Paints may appoint a Technical Officer to Inspect the Process and wall fault.
- 4 The warranty period will not start afresh after settlement of claim.

Liability :

- 1 Company's Liability is limited to the cost of PRISTINE Emulsion Purchased by the customer only along with labour cost as per appointed by company.
- 2 The liability will reduce over the warranty period according to the following scale, based on paint failure occurs.

Period	Liability
Within first 12 months of bill Date.	100% replacement cost
From month 13 to 24	80% replacement cost
From month 25 to 36	40% replacement cost
After month 36	0% replacement cost

Exclusion

- 1 The Customer will be liable for the balance cost of labor and Material which are not Company's Obligations.
- 2 Customer do not have any rights to interfere in hiring painting agency. It is completely company's sole right to reject or select Customer's Painter.
- 3 Company is not responsible for any indirect loss or consequential loss or damages to the customers.
 - a) The warranty will be void in the following events.
 - 1 Water dripping because of vegetation or air Conditioner.
 - 2 Water Penetration due to capillary action, including Seepage, or continuous Dampness.
 - 3 The warranty will cover only manufacturing defects of PRISTINE EXTERIOR EMULSION and will not cover any defects arising out of factors which are beyond Company's Control like following :

1. Paint failures due to Structural defects, Moss, Other Vegetative growth, excessive bird dropping / spitting, water leakage or seepage within the building, continuous dampness of the surface, plaster faults which holds water, etc.
2. Deterioration of film integrity and shade fading due to Algal / Fungal or Microbial growth
3. Deterioration of film integrity and shade fading due to efflorescence or lime blooming arising growth.
3. Deterioration of film integrity and shade fading due to efflorescence or lime blooming arising from the masonry wall.
4. Natural calamities like cyclone, earthquake.
5. failure or defects of Previous Coating.
6. Vandalism.
7. Acts of God.
8. Abuse or Negligence by Customers.
9. Causes other than defects in
PRISTINE EMULSION.
10. Improper Surface preparation.
11. Surface with Contaminant and not Dry.
12. Normal wear and tear.

13. Any act or emission on the part of the contractor/Painter Causing PRISTINE EXTERIOR EMULSION to be defective by any means

Claims & Repair

- 1 Claim if any, must be made within 30 days of Customer discovering any defect, damage or failure which give rise to claim.
- 2 Company holds complete rights to inspect the failure of PRISTINE EMULSION w.r.t. Paint process, possible conditions of failure or any other as and how required.
- 3 Company will try its best to get paint ready for repairing as soon as possible.
- 4 The Company will have complete rights to inspect the newly repairing work, control the work and monitor the same as per requirement.

Miscellaneous

- 1 In case of any disputes, the same is subject to exclusive jurisdiction of Court of Mumbai
- 2 The facts and all matters concerning any dispute will be kept confidential by both the customers and company at all times.

WORK

(Please Teak)

OLD / NEW

INVOICE NO. & DATE

PURCHASE QUANTITY

GREEN BOND PRIMER (ℓ)

SILICONE PRIMER (ℓ)

PURPLE EMULSION (ℓ)

SHADE NO.

REMARK

DEALER STAMP & DATE



**For any information
Please Contact us at
1800 209 1213 (Toll Free)**

10 am to 6 pm

OR

**Write to us at
customer@gujratpaints.com**

GUJRAT PAINTS INDUSTRIES
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www.gujratpaints.com